



# Privacy policy

Your privacy on the Internet is of utmost importance to Four Paws International. This privacy statement describes FOUR PAWS International's policy concerning the gathering and sharing of visitors' information through the FOUR PAWS International web site. It applies to all "FOUR PAWS International sites" – that is, all sites within the "fourpawsinternational.org" domain name. You should note that through this site you may reach or be directed to other sites that relate to FOUR PAWS International, such as <https://www.sicherspenden.at/vier-pfoten-org/bilebear> or the sites of our national committees (the various private charities around the world whose job is to support FOUR PAWS International); all these sites have their own privacy statements which are similar to this one but may vary slightly. By visiting the FOUR PAWS International website you are accepting the practices described in this policy.

## Normal website usage

In general, you can browse the FOUR PAWS International site without telling us who you are or revealing any personal information about yourself. The only information we gather during general browsing is from standard server logs. These include your IP (Internet Protocol) address, domain name, browser type, operating system, and information such as the web site that referred you to us, the files you downloaded, the pages you visit, and the dates/times of those visits.

## Links

FOUR PAWS International has not checked on the majority of the websites or links connected to its website and is not in charge of the substance of any such connected webpage. The incorporation of any connection does not infer support by FOUR PAWS International of the site. Utilization of any such connected site is at the user's own risk.

## Amendments and Errata

The materials showing up on FOUR PAWS International's site could incorporate typographical, or photographic mistakes. FOUR PAWS International does not warrant that any of the materials on its site are exact, finished, or current. FOUR PAWS International may roll out improvements to the materials contained on its site whenever without notification. FOUR PAWS International does not, then again, make any dedication to update the materials

## What does FOUR PAWS International do with the information it collects?

### Collection of personally identifiable information

If you register for a newsletter, log on to certain FOUR PAWS International sites, order merchandise, request information, provide feedback, apply for a job, sign a petition, join a discussion group or join an electronic mailing list, you will be asked to provide personal information such as your name, postal address, phone number and e-mail address. This information is collected only with your knowledge and permission, and is kept in various FOUR PAWS International databases. If you are purchasing something on the web, you may be asked to provide your credit card details.

FOUR PAWS International sites with specific requirements to collect personal information may publish a privacy policy specific for that site. In these cases, the site-specific policies will be complementary to this general FOUR PAWS International privacy policy, but will give additional details for that particular use.

For certain FOUR PAWS International sites, registering or supplying personal information sets a cookie\*. By setting this cookie, FOUR PAWS International will remember your details the next time you visit, so you don't have to re-enter the information. This helps us to provide you with a better service.

Joining electronic discussion groups may mean that other participants of the discussion group (including non-FOUR PAWS International employees) will see personal information that you have volunteered. For open discussion groups, this information will be public.

### Personally identifiable information



FOUR PAWS International may use the personal information you provide to:

- Contact you – either in response to a query or suggestion, or to mail newsletters, documents, publications, etc. to you, and we also may provide the information to the FOUR PAWS International national committees so they can contact you as well;
- Manage and process your job application;
- Confirm your purchases and registrations on the site;
- Obtain payment for purchases through the site (via credit card);
- “Remember” your online profile and preferences;
- Help you quickly find information that is relevant to you based on your interests, and help us create site contents most relevant to you;
- Undertake statistical analysis.

### **Special note about information from children**

The FOUR PAWS International sites are focused on animal welfare, including interactive sites such as group discussions. Some of these require user-specific information to be provided to FOUR PAWS International. We ask for the minimum amount of personal information in this case.

Children should make sure their parents, or the adults who are caring for them, know they are participating in the FOUR PAWS International sites and are providing this limited user information.

### **What if I don't want to provide personal information?**

Providing personal information on the FOUR PAWS International web site is optional. If you choose not to provide personal information, you can still browse and use the FOUR PAWS International site, but you will not be able to carry out certain actions such as purchasing items, registering for a newsletter, or applying for a job.

### **Opting out from newsletter**

At any time, you can cancel your subscription by clicking on the Unsubscribe button available in the email. If unsubscribe button is from any reason not provided on the page, please [contact us](#) for assistance.

### **Security**

We do not sell or share any personally identifiable information volunteered on the FOUR PAWS International sites/platforms to any third party without prior consent. We do, however, share some user information with our national committees so that the whole FOUR PAWS International family can respond to your needs. Any information provided to FOUR PAWS INTERNATIONAL by users of the FOUR PAWS INTERNATIONAL site is held with the utmost care and security, and will not be used in ways other than as set forth in this privacy policy, or in any site-specific policies, or in ways to which you have explicitly consented. FOUR PAWS International employs a range of techniques and security measures to protect the information maintained on our system from loss, misuse, unauthorised access or disclosure, alteration, or destruction.

However, FOUR PAWS International assumes no responsibility for the security of information.

The FOUR PAWS International site contains link to sites external to the fourpawsinternational.org domain. FOUR PAWS International is not responsible for the privacy practices or the content of such sites.

### **Privacy Policy**

Your privacy is critical to us. Likewise, we have built up this Policy with the end goal you should see how we gather, utilize, impart and reveal and make utilization of individual data. The following blueprints our privacy policy.

Before or at the time of collecting personal information, we will identify the purposes for which information is being collected.

We will gather and utilization of individual data singularly with the target of satisfying those reasons indicated by us and for other good purposes, unless we get the assent of the individual concerned or as required by law.



We will just hold individual data the length of essential for the satisfaction of those reasons.

We will gather individual data by legal and reasonable means and, where fitting, with the information or assent of the individual concerned.

Personal information ought to be important to the reasons for which it is to be utilized, and, to the degree essential for those reasons, ought to be exact, finished, and updated.

We will protect individual data by security shields against misfortune or burglary, and also unapproved access, divulgence, duplicating, use or alteration.

We will promptly provide customers with access to our policies and procedures for the administration of individual data.

We are focused on leading our business as per these standards with a specific end goal to guarantee that the privacy of individual data is secure and maintained.

### **Site Terms of Use Modifications**

Changes to this privacy policy will be posted here and will be available via link on the bottom of the petition form.

FOUR PAWS International may update these terms of utilization for its website whenever without notification. By utilizing this site you are consenting to be bound by the then current form of these Terms and Conditions of Use.

### [Terms and conditions for donation payments](#)

These are the Terms and Conditions which govern each use you make of the donation payment services provided through the Website. The T&C apply separately to each single donation that you make. Except as provided for in section 6, 'Regular Donations', and unless specified by you, they do not form a contract allowing for future or successive transactions to be set up. By confirming on the Website that you wish to make a donation you agree to be bound by these Terms and Conditions for that donation.

### **The donation services**

We will use your donation at our discretion but within our stated charitable objectives.

All payments through the Website are to be made by payment card and online banking services such as PayPal.

Once you confirm to us through the Website that you wish to proceed with your donation your transaction will be processed through our payment services provider, MultiSafePay. By confirming that you wish to proceed with your donation you authorize MultiSafePay to request funds from your credit or debit card provider.

### **Unauthorised card use**

If you become aware of fraudulent use of your card, or if it is lost or stolen, you must notify your card provider.

### **Information from you**

Before we can process a donation you must provide us with (i) personal details such as your name, address and email address (ii) details of the credit or debit card that you wish to use to fund the donation. We will use this information to process your donation. It is your responsibility to ensure you have provided us with the correct information.

When you submit your payment details, these details will be transferred to our payment provider, MultiSafePay, and your payment data will be collected and processed securely by them. You should make sure that you are aware of MultiSafePay's terms and conditions.



We won't share your personal details with any other third party other than is set out in our Privacy Policy. Our Privacy Policy forms part of these Donation Payment Terms and Conditions and by agreeing to these Terms and Conditions you are also agreeing to the way we use and protect your personal information in line with our Privacy Policy.

### **Refund policy**

Late payment, wrong bank, debit or credit card details, invalid credit/debit cards or insufficient funds are for your own risk and account and you shall not be entitled to any refund. If you make an error in your donation and review, adjust or cancel your donation, please contact us either by email at [office@vier-pfoten.org](mailto:office@vier-pfoten.org), by phone at +43-1-895 02 02-0 or by post at Vier Pfoten International, Linke Wienzeile 236 A-1150 Vienna, Austria.

### **Regular donations**

These Donation Payment Terms and Conditions will only apply to successive donations made through the Website where you have set up a regular donation. When you set up a regular donation you will be scheduling a series of donations to be made on the day of the month that you choose (or that is already set by your bank) until further notice. You agree that these Terms and Conditions will apply to each of the donations in that series.

By confirming that you wish to proceed with a regular donation you authorize our payment service provider MultiSafePay to request funds from your credit or debit card on the day of each month that you set.

To cancel your regular donation please contact us at [office@vier-pfoten.org](mailto:office@vier-pfoten.org).

### **General**

We reserve the right to amend these Donation Payment Terms and Conditions at any time.

### **Contact**

For questions or queries regarding this privacy policy, please [contact us](#) choosing the topic 'privacy'.

\* cookies: a Cookie is a small amount of data that is sent from the web server to your browser. It is normally used to assign a unique identification to your computer and securely store information such as user IDs, passwords, preferences, and online profiles. It is stored on the hard drive of your computer. You can choose not to have cookies delivered by FOUR PAWS International sites by changing your browser settings. Different web sites can send their own cookies to your computer. To protect your privacy, your browser only allows a web site to access the cookies it has already sent you, no the cookies sent by other sites.